

An aerial photograph of Düsseldorf, Germany, taken during the golden hour of sunset. The Rheinturm tower stands prominently in the center, its spire reaching towards the sky. The city's skyline is visible in the background, with various buildings and structures. In the foreground, the Rhine river flows, with a suspension bridge crossing it. A marina with numerous boats is situated along the riverbank. The overall scene is bathed in the warm, golden light of the setting sun.

**Hello
from
Düsseldorf**

Düsseldorf
Live close Feel free

Eurocities Leipzig 2021 - Workshop III: Integrated approaches against growing social segregation

Leipzig, 04 November 2021

Düsseldorf's municipal integration concept and the 'Welcome Points' as a means against social segregation



Düsseldorf structural data

Inhabitants (2019)	645.923	
Inhabitants with a migration background	272.982	42,3 %
Foreigners (non-german passport holders)	152.232	23,6 %
Refugees in municipal housing (Annual average 2020)	3.880	

Agency for Migration and Integration

- Founded in 2018
- Made up of existing and newly structured departments and subject areas
- Offers and services for migrants, refugees and people without housing
- Ensures their access to social and societal participation in Düsseldorf



Our understanding of segregation and integration in Düsseldorf

„Raumwerk D“ – Concepts for urban planning

- Different focuses on diversity, productivity, mobility sustainability, civic participation and social equity

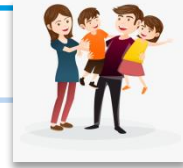
The municipal integration concept

- 8 fields of action
- Focus on the „social-space“ (neighbourhoods, city districts communities)

Fields of Action according to the Integration Concept

8 fields of
action for
integration

Children, Youths, Family



Education and Qualification



Economy and Employment



Culture



Sport and Health



Senior citizens



Housing



Civic involvement



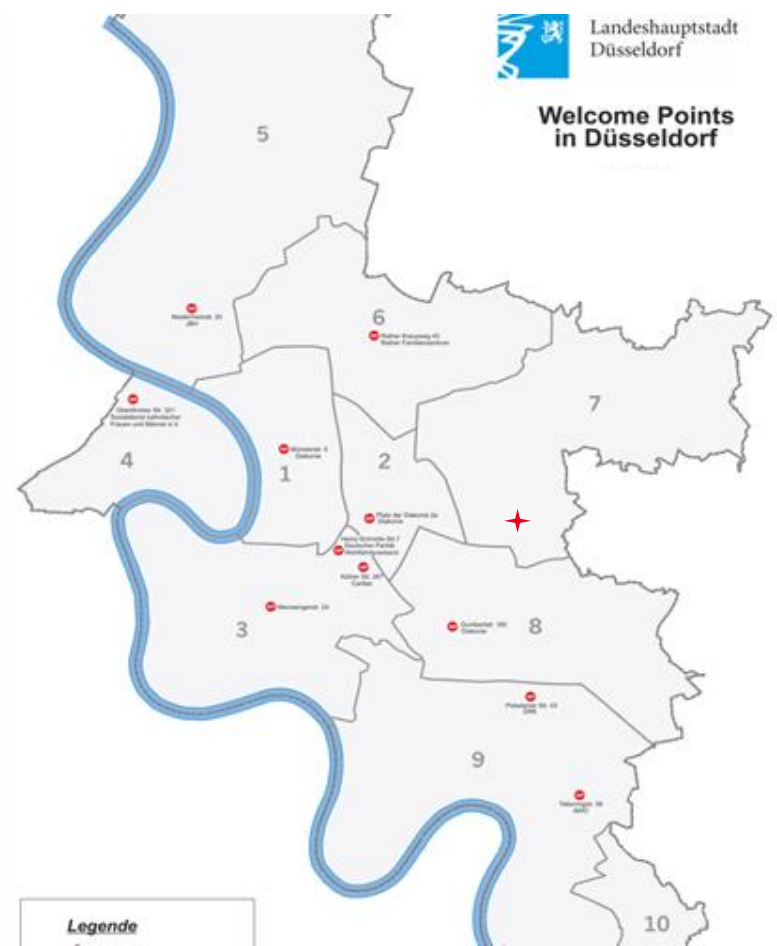
Welcome Points

as a best practice example

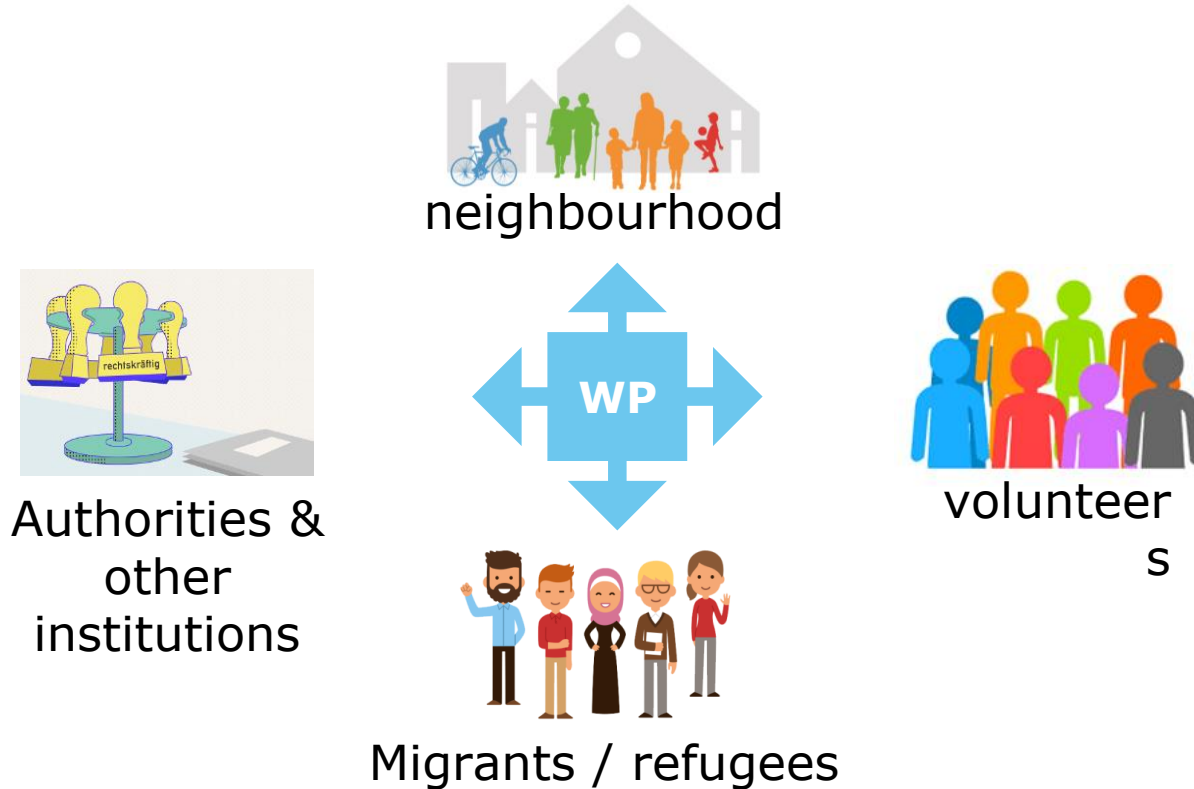
Welcome Points

What is the idea?

- Central meeting points for newcomers and locals in the city districts
- Assistance and counselling concerning topics of integration
- Coordination of voluntary work in the district
- Promoting integration of newcomers in the district
- Interface of municipality, welfare organisations, voluntary initiatives



Düsseldorf focuses in the neighbourhood/ social spaces and communities



EUROCITIES

Projects

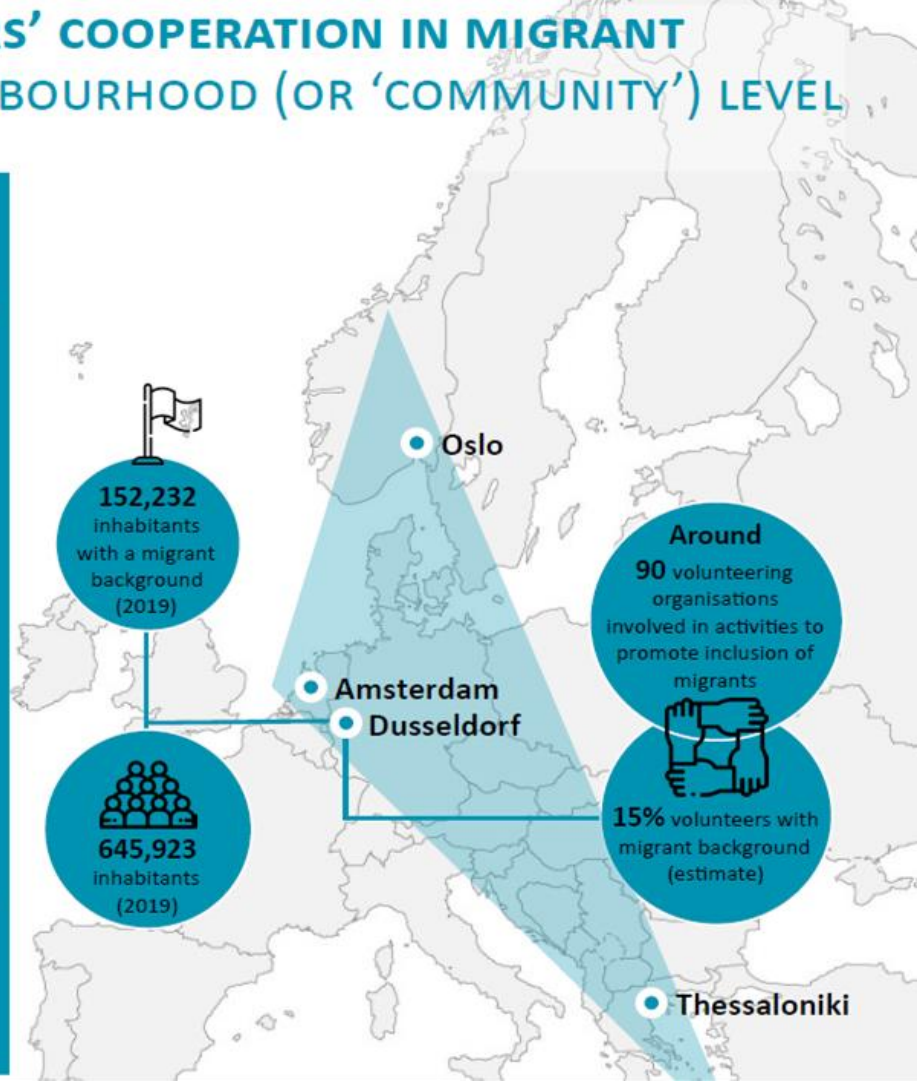
VALUES & UNITES

TIMELINE

- Start of the project
1 February 2019
- Launch meeting in Brussels
14-15 March 2019
- 1st cluster visit to Oslo
11-14 June 2019
- 2nd cluster visit to Amsterdam
12-15 November 2019
- 3rd cluster visit to Dusseldorf (online)
2-4 March 2021
- 4th cluster visit to Thessaloniki (online)
9-11 March 2021
- Integrating Cities Conference IX in Nuremberg (online)
2-3 December 2020
- Final meeting (online)
22 April 2021.

Strengths & Actions:

1. Since 2019, Dusseldorf has supported the House of Cultures, established in 2019 by 55 non-profit local associations. The House of Cultures is an intercultural meeting place for all Dusseldorf citizens, regardless of their origin, or social status that offers training, exchange and networking opportunities: every Dusseldorf's association recognised as a non-profit can become a full member, benefit from and help shape the House's programme.
2. Dusseldorf's work in the field of integration has been organised on a city-wide basis until now. In the future, the city wants to become active at district level and get involved with local initiatives and organisations in the neighbourhoods. A first entry point to get in touch with actors at neighbourhood level are the Welcome Points, contact points for refugees in the city districts. These centres offer counselling and assistance to refugees, coordinating all volunteering activities in the district, while promoting community engagement and involvement to foster social integration for people who are new in the neighbourhood.
3. Inspired by the Social brokers scheme - a network of municipal workers who are close to the neighbourhoods' needs, seen in Amsterdam through the VALUES' project, Dusseldorf wants to build connection to local communities, initiatives and people. The city plans on seeking out to established community members and engage them as allies, by providing places to foster creativity and supporting local initiatives.



UNITES - Urban integration strategies through co-design 2022 - 2025

1. UNITES will develop a training on co-designing integration strategies
2. Development of an open access online course (MOOC) for integration practitioners outside the project
3. Implementation of a new mechanism for stakeholder consultation and development of local integration strategy
4. Peer support: Düsseldorf will be trained as "integration champion" and guide one partner city outside the project



Düsseldorf

Nähe trifft Freiheit

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